

2022 Compass Health Insurance Retail Store Performance Standards (RSPS)

Products	Per Month
FB ACA	20
FM MA/MS	8
FB Dental	10
USAble Accident, CI, HI	10
STM, ACCESS	4
Life	4
Smart	4
TOTAL	60

Notes:

- 1. Each Sales Center is expected to meet the *minimum* monthly production as outlined above
- 2. Each SC Manager and Agents are expected to sell across all CH Product lines
- 3. CH will support each Sales Center to the extent required including:
 - Product / Sales training for new and veteran agents
 - Marketing & Lead Support
 - Recruiting Assistance
 - Store Expenditures and Administrative support as outlined in the Retail Handbook
- 4. Each SC is expected to have a minimum of 1 Manager and 3 agents per location
- 5. Weekly & Monthly Production Reports will be provided
- 6. Individual Store Performance will be reviewed each month with Home Office Rep
- 7. Underperforming Stores will develop an action plan to meet RSPS's

Effective Date: 1.1.2022